

Refrigeration Unit Extended Usage Fees (EUF) Policy and Best Practices

The extended usage program helps to conserve fuel during the process of loading and unloading refrigerated boxcars. We greatly appreciate your cooperation in implementing this program by following the policy and recommended best practices.

Extended Usage Fees Policy

Loading:	Unloading:
<ul style="list-style-type: none"> Shippers are allowed to turn on a refrigeration unit 24 consecutive hours before the unit is loaded and released. If a refrigeration unit is turned on and is running longer than 24 consecutive hours before the unit is released, an extended usage fee of \$100 per day will be applied. For example, if a refrigeration unit is turned on at 10:00 a.m. on Monday and does not get released until 10:01 a.m. on Tuesday, a \$100 extended use charge will be applied that day and each additional day until the car is released. 	<ul style="list-style-type: none"> Receivers at a non-Union Pacific served location must turn off the refrigeration unit within 48 consecutive hours of the unit being in actually placed (AP) status. If a refrigeration unit is turned on and is running longer than 48 consecutive hours after being actually placed, an extended usage fee of \$100 per day will be applied. For example, if a refrigeration unit is actually placed at 10:00 a.m. on Monday and is still running at 10:01 a.m. on Wednesday, a \$100 extended use charge will be applied that day and each additional day until the refrigeration unit is turned off. If an empty car is released and pulled while still running, an empty release fee of \$225 will be applied.

Best Practices

To avoid extended usage fees, Union Pacific recommends these best practices be followed when loading and unloading refrigerated boxcars:

Loading:	Unloading:
<ul style="list-style-type: none"> Turn on the refrigeration unit 2-3 hours before loading to pre-cool the car. Record the exact time the refrigeration unit is turned on and make the time visible to those responsible for loading and releasing the car. Release the car online at www.uprr.com within 24 hours of the refrigeration unit being turned on. 	<ul style="list-style-type: none"> Shut the refrigeration unit off before opening the door to unload product. Double check the refrigeration unit is turned off before releasing the rail car. If you have problems with turning the refrigeration unit off, be sure to call Union Pacific Perishable Operations or UPDS at the numbers listed below.

Contact Us

If you have any questions regarding refrigeration units and/or extended usage fees, please call us or visit the Union Pacific website.

Perishable Operations

1-800-303-3410

National Customer Service Center

1-800-272-8777

Assessorial/Demurrage

1-800-243-0890 opt. 1

Union Pacific Distribution Services

1-800-877-5633 opt. 5

Refrigerated Shipments Homepage:

<https://www.uprr.com/customers/ag-prod/refrig/index.shtml>

Terms & Conditions (UP Circular 1):

<http://www.uprr.com/customers/myterms.shtml>

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