

Chargeable Events – Loading

User's Guide



Introduction

The Chargeable Events Loading User's Guide provides Union Pacific's loading customers a high-level overview of demurrage charges and the Chargeable Events System.

The Chargeable Events System (CES) calculates the daily demurrage charge as **debits less total credits multiplied by the rate**. Debit and credit charges are published in Freight Tariff UP 6004, but in general, the charges are \$80.00 for a debit and \$80.00 for a credit.

Table of Contents

Loading Demurrage	2
Loading Commitment.....	2
Debits and Credits	3
Chargeable Events System Navigation	4
Accessing Chargeable Events	4
Status Today Tab.....	5
Activity Tab / Daily Details View.....	6
Dispute Process.....	7
Additional Resources.....	8

This document is a representation of UP Tariff 6004. In the event of a conflict, actual published UP Tariff 6004 will apply. The UP Tariff 6004 is available on the UP Web Site, www.up.com



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Loading Demurrage

Demurrage is a charge assessed on railroad-controlled cars which are held by the consignor for loading.

Loading Demurrage is calculated when:

1. The customer orders empty cars to load through Total Car Management (TCM), and
2. UP assesses debits or credits based on the customer's timely loading of the empty cars.

The following sections will identify how debits and credits are calculated in the Chargeable Events System.

Loading Commitment

Loading commitment is calculated daily, but based on month-to-date (MTD) cumulative data.

How is loading commitment calculated?

Number of Cars Wanted (MTD) – number of Cars Billed (MTD) = Loading Commitment

Example – loading commitment for Saturday, 10/4

The following example illustrates how the loading commitment would be calculated for Saturday, 10-4: Number of Cars Wanted MTD (17) **minus** number of Cars Billed MTD (12) **equals** a loading commitment of 5.

Date	Cars Billed	Cars Wanted	Loading Commitment
Wed, 10/1	0	0	0
Thur, 10/2	3	5	2 (5 - 3)
Fri, 10/3	4	6	4 (11 - 7)
Sat, 10/4	5	6	5 (17 - 12)



Debits and Credits

Type	Definition	Number of Debits	Number of Credits
Billed Credit	Issued for each railroad-controlled car released with proper billing information.		1
Refused Credit	Issued when an empty railroad-controlled car is refused for a valid reason, other than freight damage claims or surplus.		1
Supply Credit	Issued when the loading commitment is greater than the number of cars on spot.		The lesser of the: <ul style="list-style-type: none"> loading commitment minus cars on spot, <u>or</u> customer capacity minus total cars on spot.
Loading Debit	Issued daily based on loading commitment or chargeable cars.	The lesser of the: <ul style="list-style-type: none"> loading commitment <u>or</u> number of chargeable cars (cars on spot and in serving area). 	



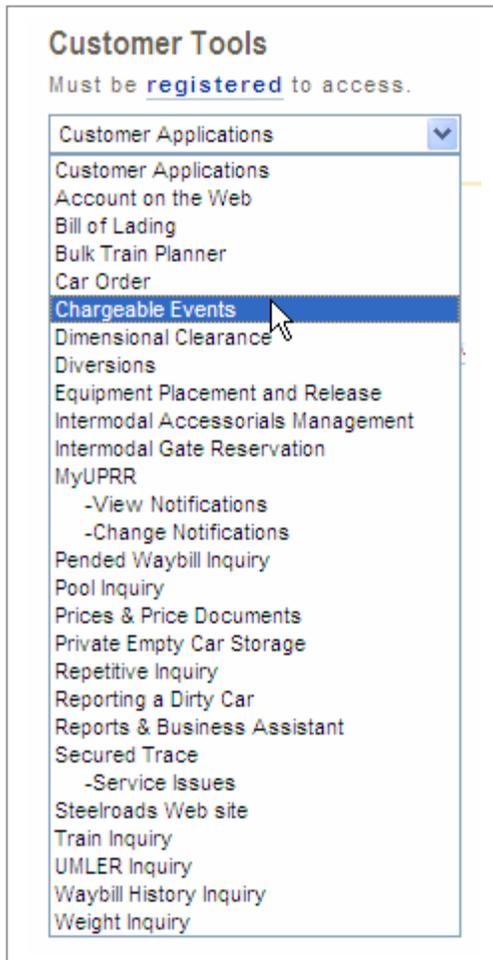
Chargeable Events System Navigation

Accessing Chargeable Events

The Chargeable Events System is accessed through UP's Customer website, <http://www.uprr.com/customers/index.shtml>.

Once on the Customer website, you can access Chargeable Events by either:

- 1) Selecting Chargeable Events in the Customer Tools section, or



- 2) Selecting the Chargeable Events link in the Manage section.



Status Today Tab

The **Status Today** tab provides a current snapshot of the demurrage account for the selected location and cycle.

Demurrage Summary - May, 2009

ABC COMPANY – CITY, STATE
20-123456
LOADING

Status Today	Activity	Rate Authority	Disputes	UNLOADING
Capacity:	22 cars	Acct Number:	20-123456	
On Spot:	15	Mailing Address:	ABC Company	
Serving Area:	0		123 Street	
Current Charge:	-\$1,600		City, State	
View open bills				
Download in Comma Delimited format				



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Chargeable Events System Navigation, continued

Activity Tab / Daily Details View

The **Activity tab / Daily Details view** provides a day-by-day breakdown of demurrage activity for railcars received for loading. One line of detail information is shown for each day of the current month up to and including the current day.

Key columns in this view include:

- Number of cars in serving area (UP yard)
- Number of cars on spot (at industry)
- Loading commitment (determined by subtracting cars billed from cars wanted on a cumulative basis)
- Daily debits and credits, as well as the accrued net total
- Charge (the amount assessed on a current date)
- Balance (the cumulative balance due). A negative amount in the balance column indicates a credit amount.

UNLOADING															
Summary Daily Details Car Details															
Date	#Cars in Serving Area				#Cars On Spot			Cars Billed	Cars Wanted	Loading Commitment	Debits (+)	Credits (-)	Total	Charge	Balance
	Arrived	To Ind	Chgble(+)	NChgble	NChgble	Chgble(+)	Release								
Fri, 5-1	0	0	0	0	<u>3</u>	<u>13</u>	<u>2</u>	<u>2</u>	0	0	0	<u>1</u>	-1	\$-80	\$-80
Sat, 5-2	0	0	0	0	<u>3</u>	<u>12</u>	<u>1</u>	<u>1</u>	0	0	0	<u>1</u>	-1	\$-80	\$-160
Sun, 5-3	0	0	0	0	<u>3</u>	<u>12</u>	0	0	0	0	0	0	0	\$0	\$-160
Mon, 5-4	0	0	0	0	<u>1</u>	<u>12</u>	<u>2</u>	<u>2</u>	0	0	0	0	0	\$0	\$-160
Tue, 5-5	<u>1</u>	<u>1</u>	0	0	<u>2</u>	<u>10</u>	<u>2</u>	<u>2</u>	0	0	0	<u>2</u>	-2	\$-160	\$-320

Clicking on an underlined link will display a pop-up box containing additional information. For example, you can view an itemized list of credits by clicking on the number in the Credits column.

UNLOADING				
Summary Daily Details Car Details				
Date	#Cars in Serving Area			
	Arrived	To Ind	Chgble(+)	NChgble
Fri, 5-1	0	0	0	0
Sat, 5-2	0	0	0	0
Sun, 5-3	0	0	0	0
Mon, 5-4	0	0	0	0
Tue, 5-5	<u>1</u>	<u>1</u>	0	0
Wed, 5-6	0	0	0	0
Thu, 5-7	<u>5</u>	0	0	<u>5</u>

Credit Detail

Credit	Count
Billed Credits	1
Supply Credits	0
Placement Credits	0
Release Credits	0
Miscellaneous Credits/Debits	0

Debits (+)	Credits (-)	Total	Charge	Balance
0	<u>1</u>	-1	\$-80	\$-80
0	<u>1</u>	-1	\$-80	\$-160
0	0	0	\$0	\$-160
0	0	0	\$0	\$-160
0	<u>2</u>	-2	\$-160	\$-320
0	<u>2</u>	-2	\$-160	\$-480
0	<u>3</u>	-3	\$-240	\$-720



Dispute Process

Union Pacific seeks to generate accurate bills for services we perform. However, there may be situations in which you need to dispute a bill. Disputes are generally submitted online via the Chargeable Events System.

Valid customer disputes, as defined by the tariff, include:

- Dates are recorded wrong in the CES system. For example, the system shows the car placed on 10/25/08; however, the car was not placed until 10/26/08.
- Derailment, if not customer caused
- Act of God

In situations where you have reason to dispute a bill, select one of the following methods.

Method	Action
Online	Dispute the bill online during the current month of activity. Supporting documentation should be submitted via email (see below)
Email	Email dispute with supporting documentation to UPACC@up.com .
Fax	Fax dispute and supporting documentation to 402.233.2908.



Additional Resources

The following resources provide more detailed information.

[Union Pacific's Customer Web Site](#)

[Union Pacific's Chargeable Events System](#)

[Chargeable Events Overview](#)

[Demurrage Terms and Conditions](#)

[Chargeable Events Debit/Credit Matrix](#)

[Claims and Disputes](#)

[Dispute Supporting Documentation](#)

[Frequently Asked Questions \(unloading and loading customers\)](#)

Additional Questions? Contact UP's Demurrage Team at **1-800-877-5127**.

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