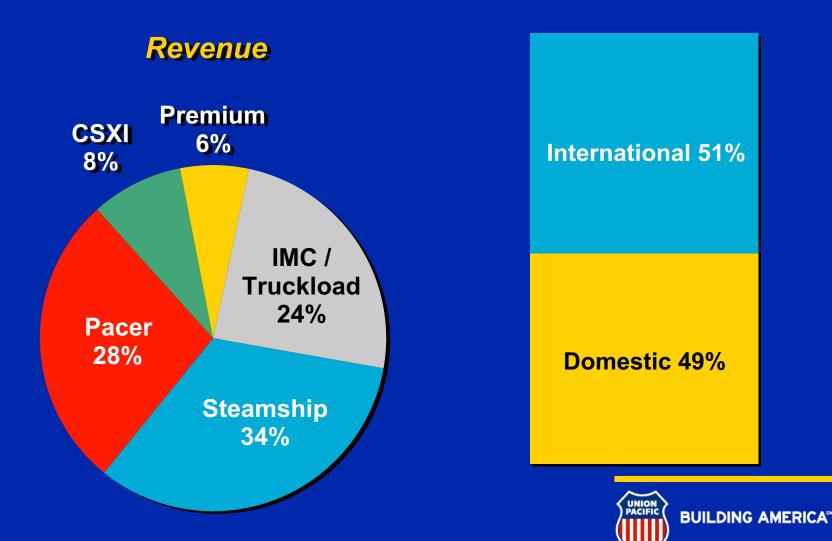
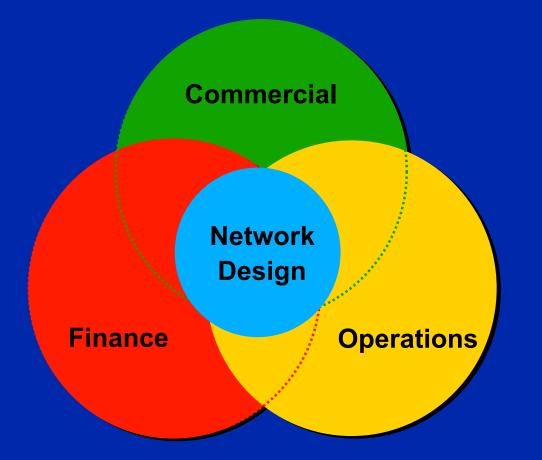
Intermodal Team Joe Leppert



Business Dimensions Intermodal - 2001 Revenue \$1.9 Billion

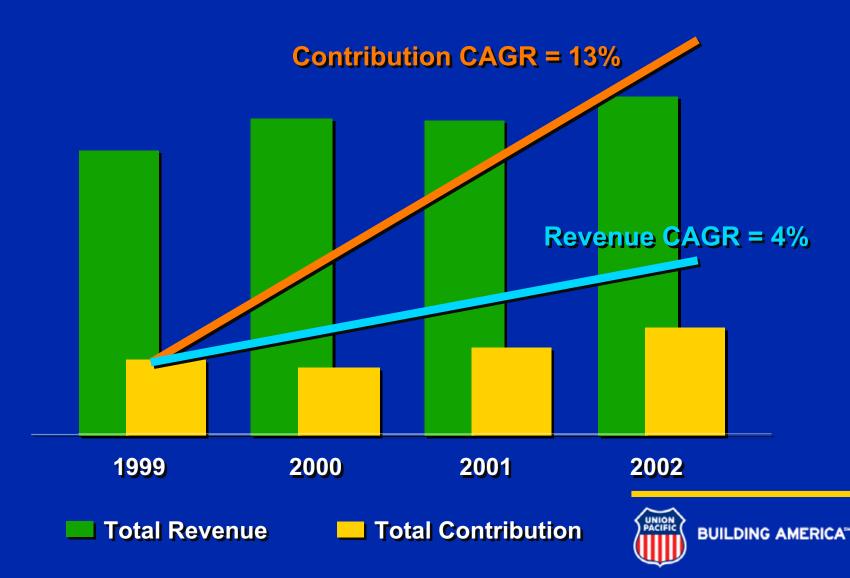


Organizational Structure Intermodal





Revenue and Contribution Intermodal



Business Drivers Intermodal

Market

- Strong International Trade
- Domestic Economic Growth
- **Price**
 - Premium Products
 - Capture Asset Value

Penetration

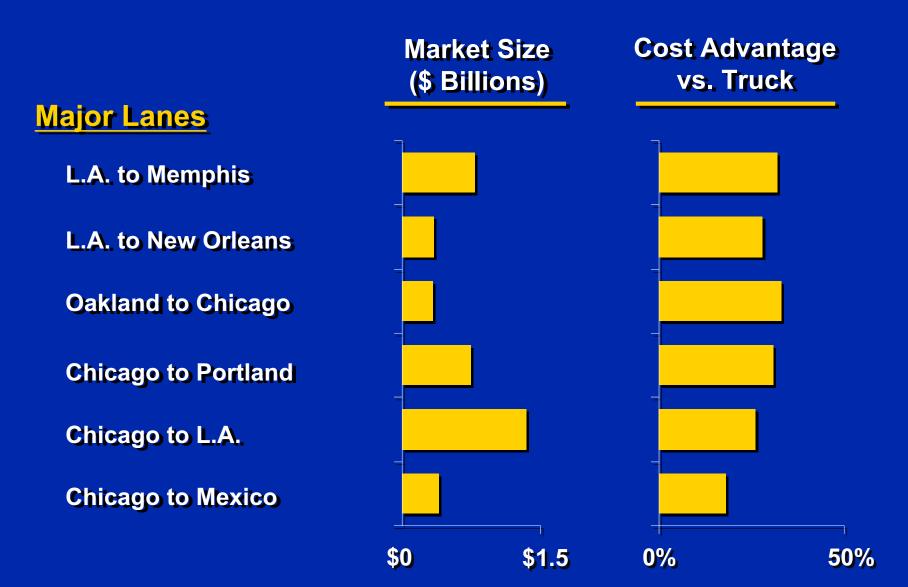
- New Chicago Facility
- Premium & Domestic
- Major Growth Lanes

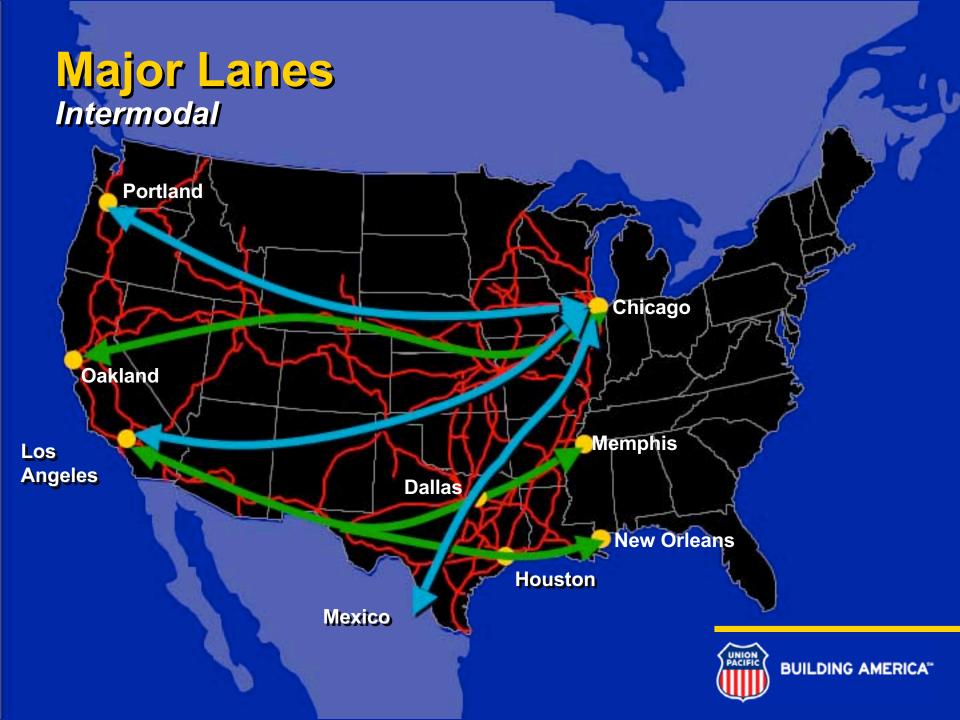
Business Development Initiatives

- Strategic Partnerships
- Mexico Market
- Market Research Initiatives
 - Lane Balance Opportunities
 - Non-Seasonal Baseload Customers
 - Non-Peak Vs. Peak
- Growth in Major Lanes

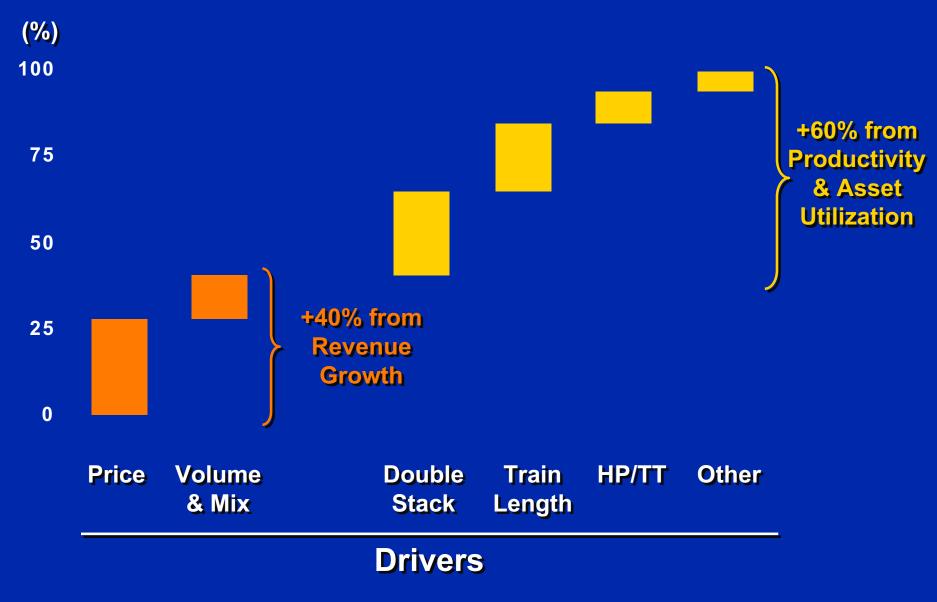


Major Growth Lanes



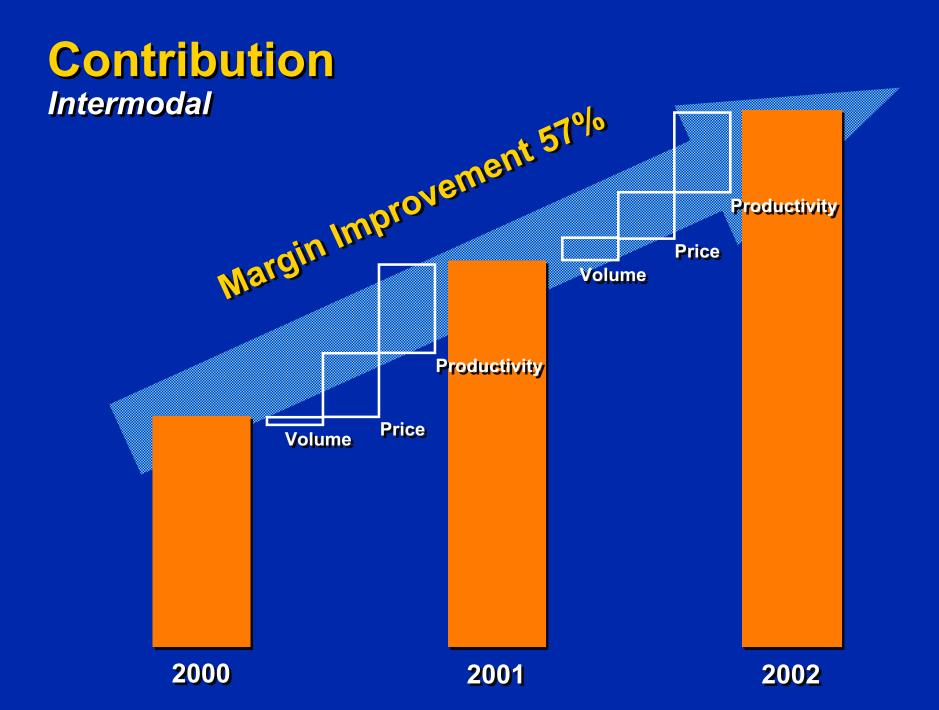


Margin Improvement Target Intermodal



Intermodal Team John Newman





L.A. to Houston/New Orleans Intermodal

Margin Improvement

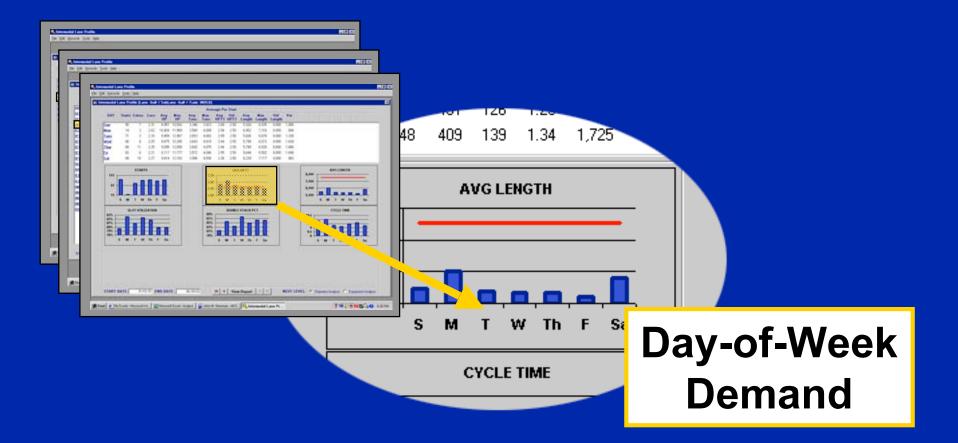


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	Eile Edit Records Tools !											
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	<u>Chi - Cal</u>	11,852	94.5%	92.9%	2.77	11,770	4,163	2.83	2.78			
	Chi - N/S	6,960	81.8%	89.9%	2.29	8,253	3,046	2.71	2.50			
	<u>Chi - PNW</u>	2,275		92.4%		11,419	3,896	2.93	2.50			
	<u>Gulf</u>	5,241		90.9%		12,0						
	<u>I-5</u>	3,254		86.8%		12,4						
	<u>Mfs/Dal - Cal</u>	6,147	89.9%			11,5		a r		hv	2	nn
	MidWest - Cal/PNW	6,085		88.3%		10,1				by		
	Other	2,403	78.6%	83.8%	1.92	7,4				aly		



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	2.13	2.50	5,781	6,325	8,000	1,67
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99 3,754	3.33	2.50	5,558	6,513	Tra	ing hy I and
6,252	2.68	2.50	6,811	6,965	ιια	ins by Lane
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	MRLA: exel-non-model Multiplica, j.a. Allaulita, j.a.	ANANTEYA, TX	GLOGATSO, CA	0.0% 0.0%
	NCL MAILNERAL SAMPLETAIL (71.5) DE DE DERENE DE	VORLEAN, LA	ENGLEWOOD, TX	0.0% 0.0%
10 N	MUT weak-ownerster, spectrater respect to the interaction of the inter	ANA, TEYA, TX	ICTF, CA	0.0% 0.0%
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	A SHIPPING NORT	NEWORLEAN, LA	ICTF, CA	CUSIOMEI
	VIPPING LIMIT	SANANTEYA, TX	ICTF, CA	
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		WITEVA TV	107	



Scorecard - L.A. to Houston/New Orleans 2002 versus 2001

Lane Evaluation

Change in Contribution

Description	- Decrease / + Increase
Units	+4%
Revenue	+5%
Revenue Per Car	+1%

Traffic (?	% of Lane)
Domestic	5
Internatio	onal

Operating Statistics Train Starts Loads Per Train Double Stack Percent Horsepower/Trailing Ton Train Length



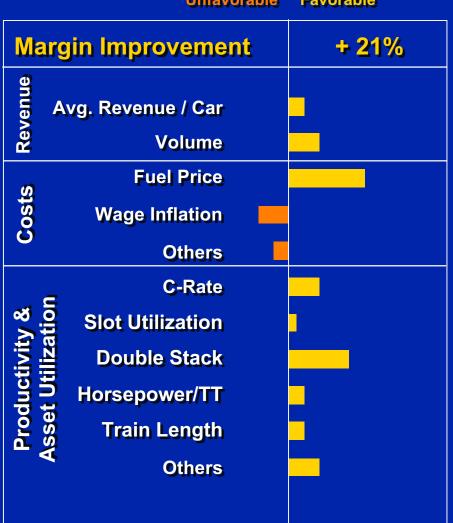
+3%

+7%

+9%

-7%

+2%



Profitability Management Intermodal

- Lane Organizational Structure
- Tactical Working Team
- Quarterly Lane Reviews



- Monthly Business Team Reviews
- Quarterly Senior Management Reviews

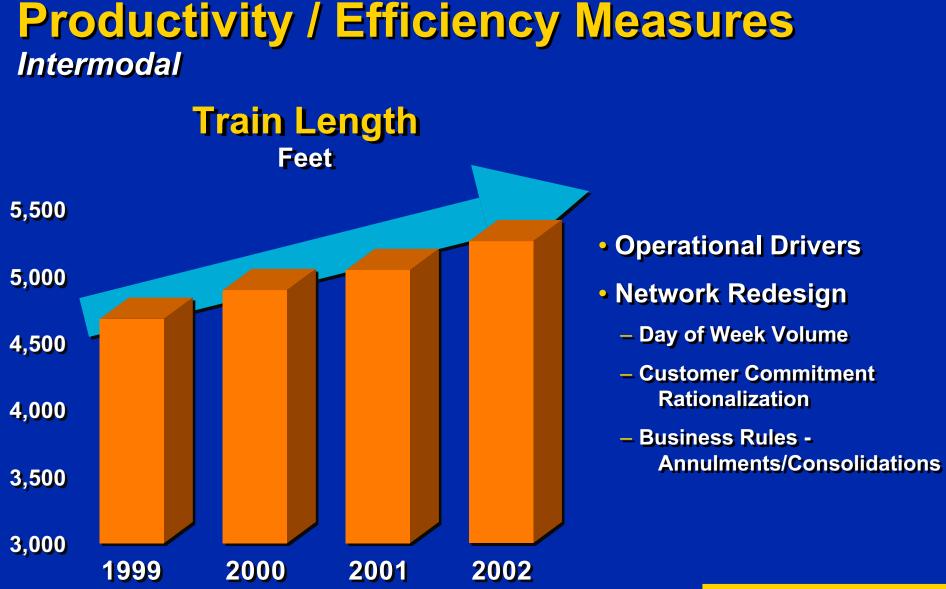


Intermodal Team Barry Michaels



Operating Initiatives Intermodal Line-of-Road - Train Frequency Train Size (Slot & Stack Utilization Horsepower per Trailing Ton HAMBUR Terminal Lift Productivity – Dwell Time Gate Processing

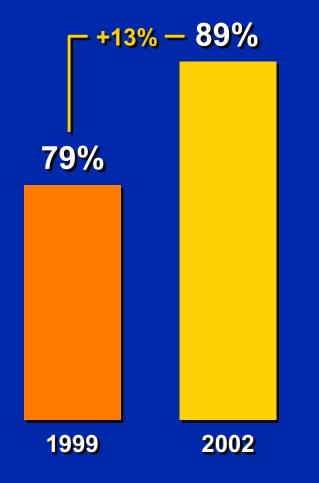
6





Productivity / Efficiency Measures Intermodal

Double Stack Percent

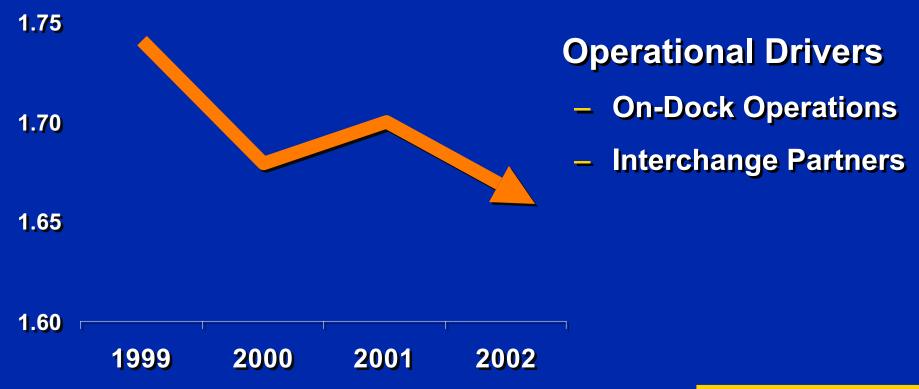


- Operational Drivers
- Terminal Management
 - Asset Utilization
 - Containerization
 - Car Type



Productivity / Efficiency Measures Intermodal

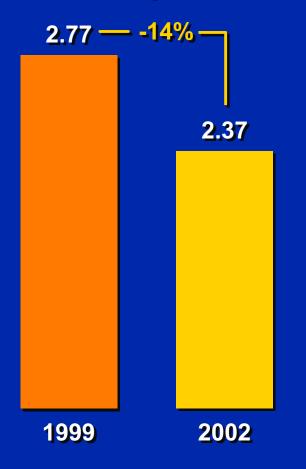
Lifts Per Unit





Productivity / Efficiency Measures Intermodal

Terminal Dwell Days



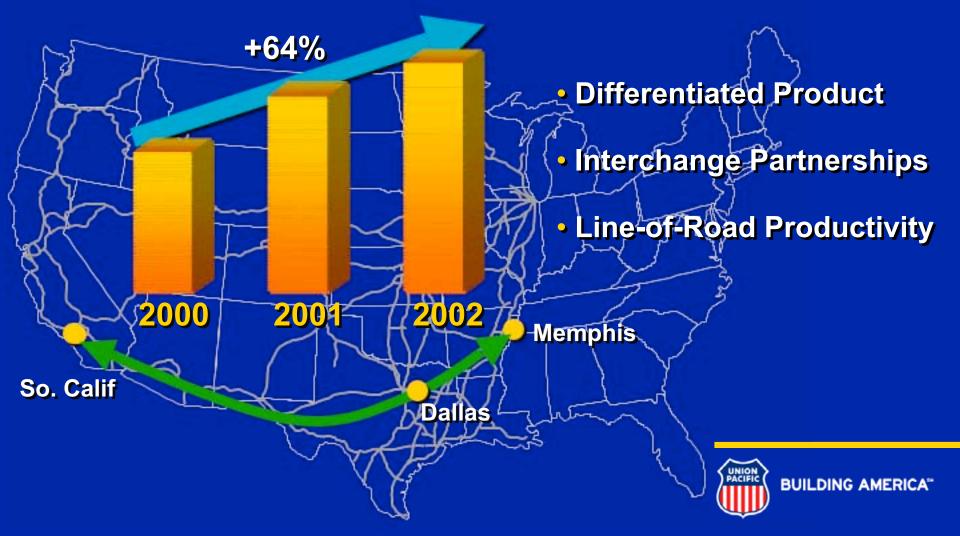
Operational Drivers

- Customer Data Sharing
- Assessorial Collection
- Reduced Free Time
- Increased Storage Rates



L.A. to Dallas/Memphis Intermodal

Margin Improvement



Scorecard - L.A. to Dallas/Memphis 2002 versus 2001

Lane Evaluation

Change in Contribution Unfavorable Favorable

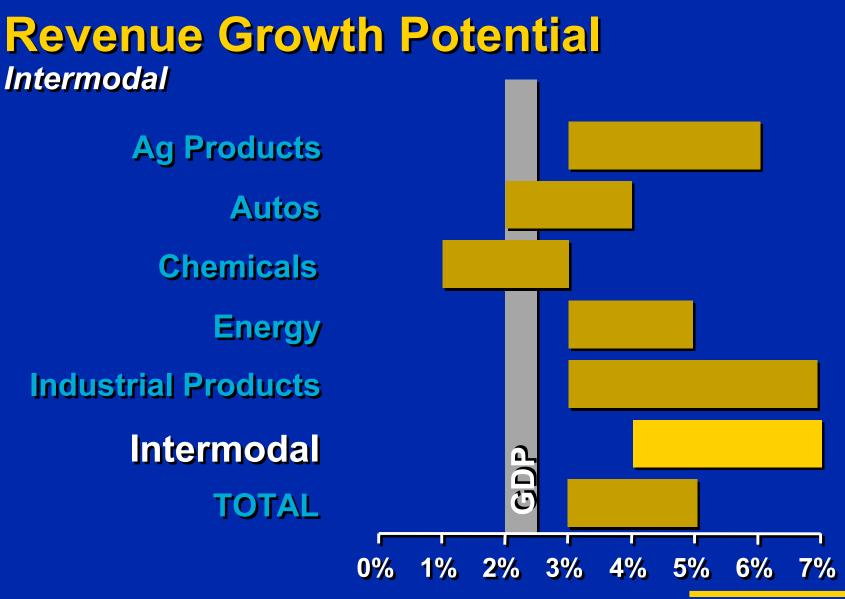
Description	- Decrease / + Increase
Units	+24%
Revenue	+20%
Revenue Per Car	-3%
<u>Traffic</u> (% of Lane)	
Domestic	35%
International	65%
	——/
Operating Statistics	
Train Starts	+12%
Loads Per Train	+11%
Double Stack Percer	nt +4%
Horsepower/Trailing	Ton -3%
Train Length	+11%

Marg	jin Improvement	+ 13%
Revenue A	vg. Revenue / Car	
2	Volume	
ຍ	Fuel Price	
Costs	Wage Inflation	
0	Others	
-	C-Rate	
y & tion	Slot Utilization	
liza	Double Stack	
	Horsepower/TT	
Productivity Asset Utilizati	Train Length	
- Ă	Others	

Future Margin Initiatives Intermodal

- Increase Train Length
- Reduce Terminal Gate Processing Time
- Reduce Lifts per Unit Handled
- Price Improvement
- Truck-Like Fuel Price Recovery







Union Pacific

