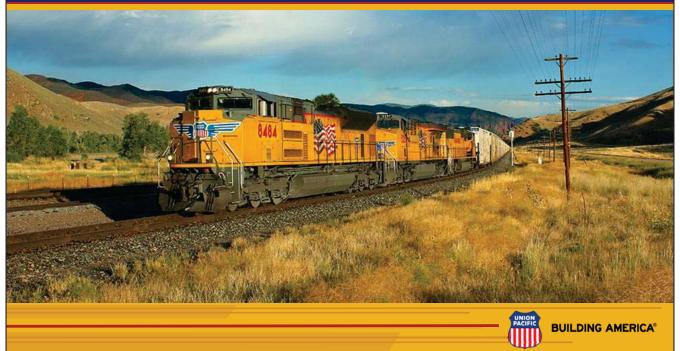
First Quarter 2014 Earnings Release April 17, 2014

Jack Koraleski, CEO



First Quarter 2014 Record Results

Positives

- First Quarter Records
 - Operating Revenue
 - Operating Income
 - Operating Ratio
 - Earnings
- Franchise Diversity

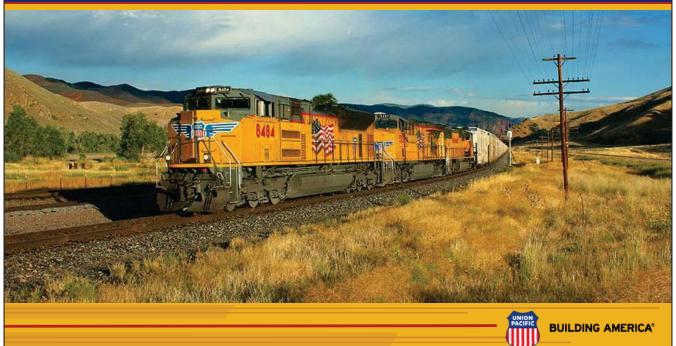
Challenges

Weather Conditions

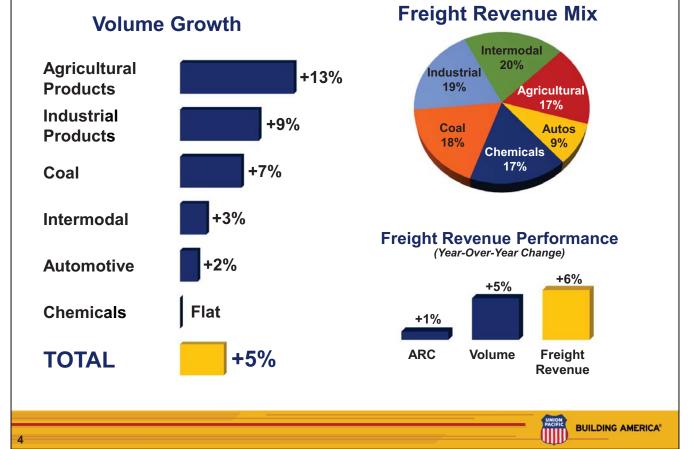


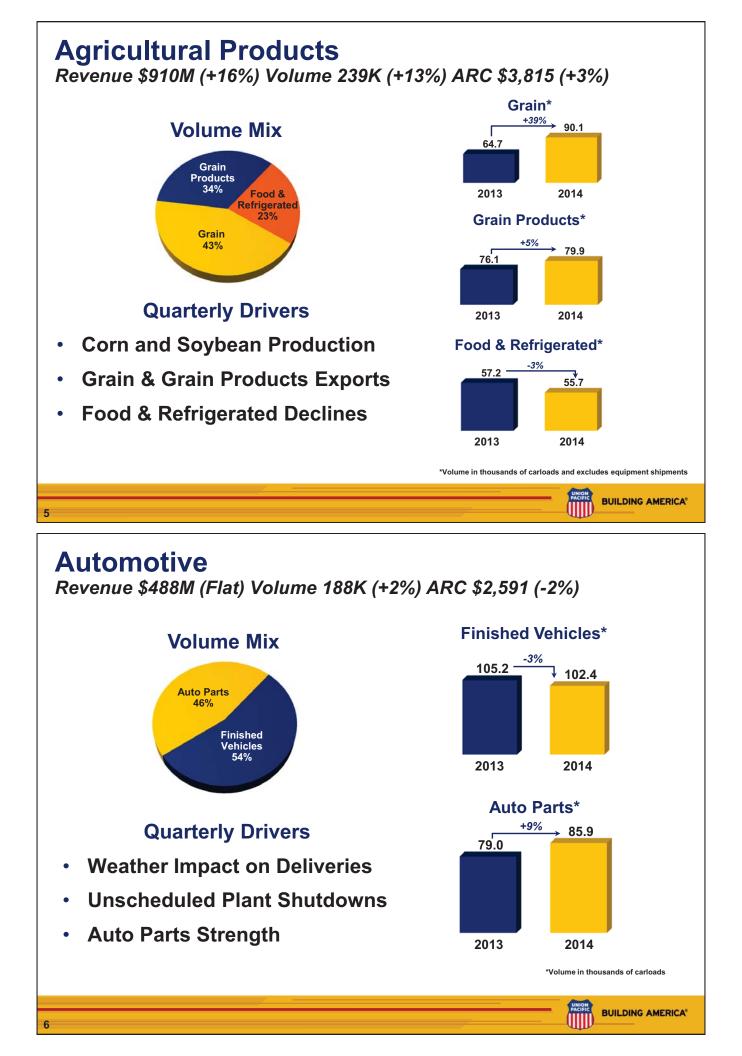
First Quarter 2014 Marketing & Sales Review April 17, 2014

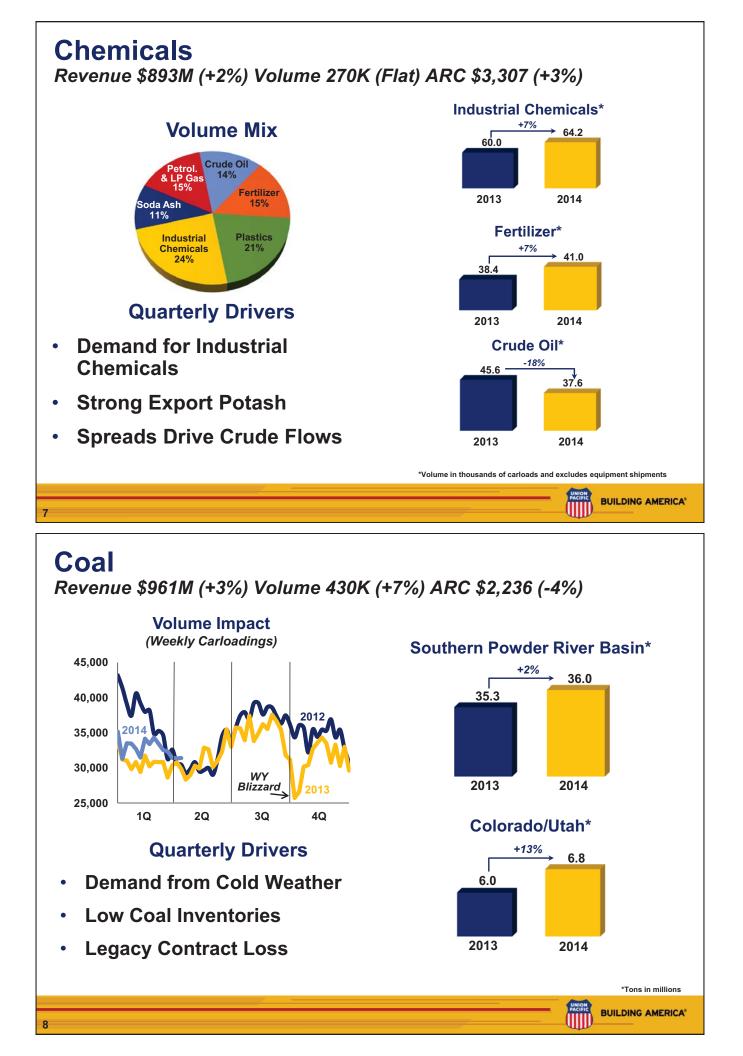
Eric Butler, Executive VP – Marketing & Sales

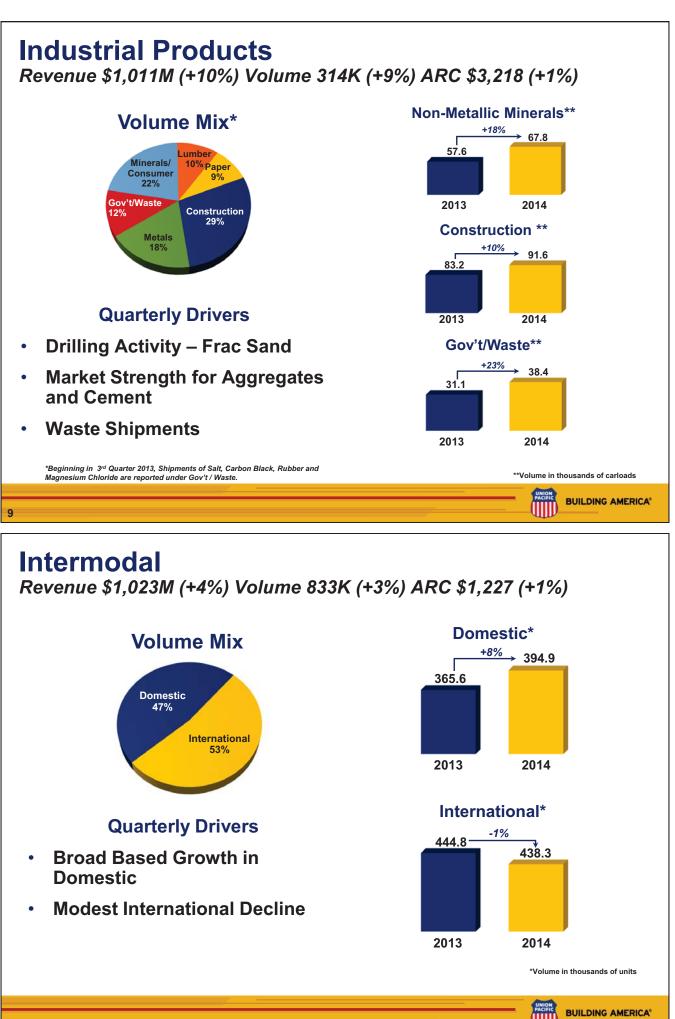


First Quarter 2014 Recap









2014 Volume Outlook

Agricultural Products + Strong Exports

- ? Weather / 2014 Crop
- ? California Drought

Automotive

+ Auto Sales Recovery Continues

Chemicals

- + Most Markets Remain Solid
- Crude Oil Spreads

Coal

- + Low Coal Inventories
- ? Weather

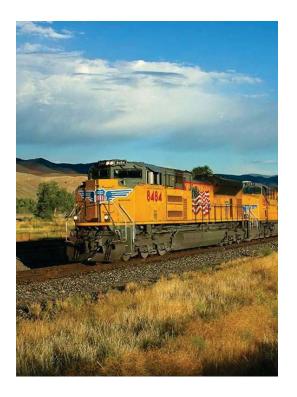
Industrial Products

- + Shale Drilling Frac Sand
- + Housing & Construction

Intermodal

11

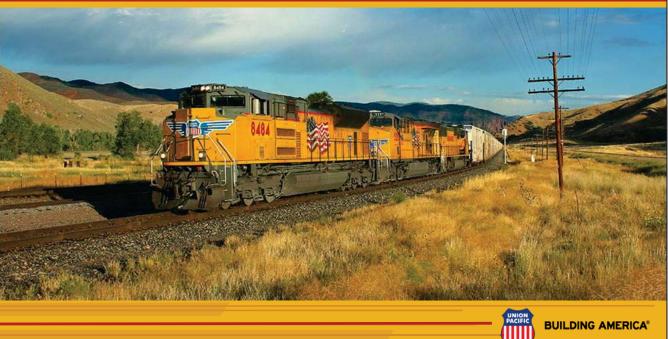
- + Domestic Highway Conversions
- + International

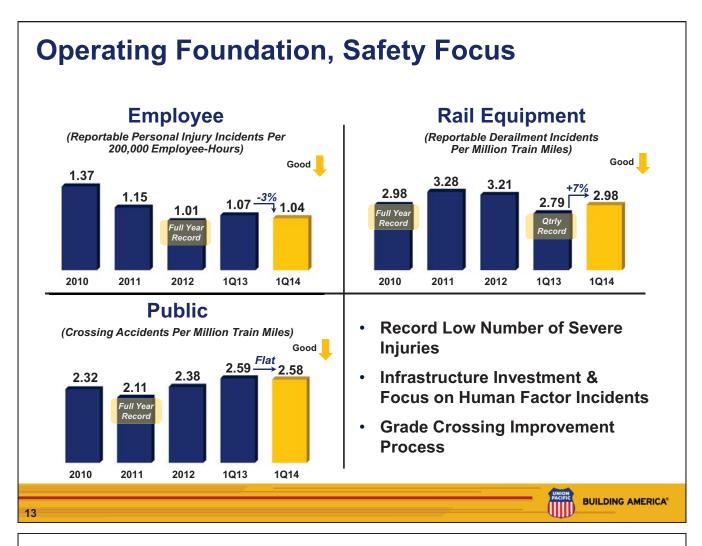




First Quarter 2014 Operations Review April 17, 2014

Lance Fritz, President & COO





Winter Weather Challenges First Quarter 2014

Severe Weather Impacts

- Train size limitations
- Switching operations
- Asset utilization
- Fuel consumption
- Interchange bottlenecks

UP's Response

- Leverage UP Franchise
- Adjust transportation plans
- Resource agility & surge capacity
- Maximize windows of opportunity

Chicago

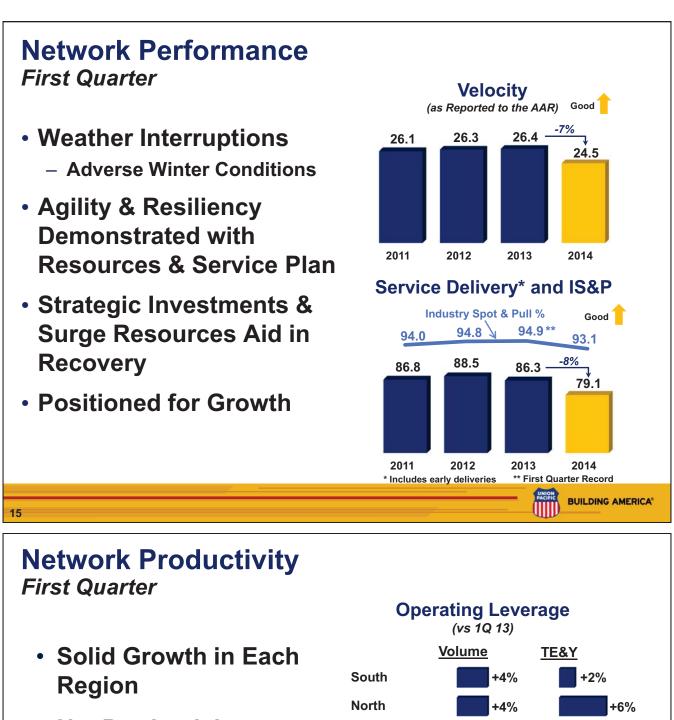
- Record # of days <= zero
- 3rd most snowfall on record

<u>Minneapolis</u>

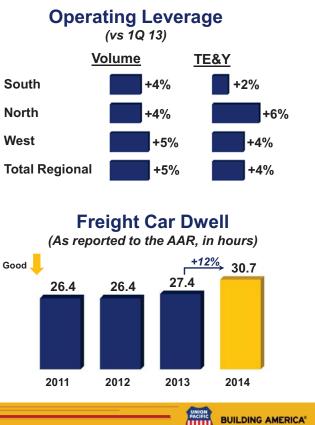
- 5th most days <= zero
- Snowfall well above average





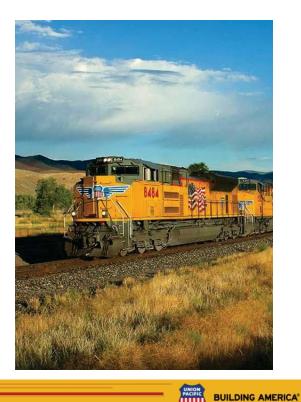


- Net Productivity
 Improved
- Leveraged Volume
 Growth
- Record First Quarter
 Operating Ratio



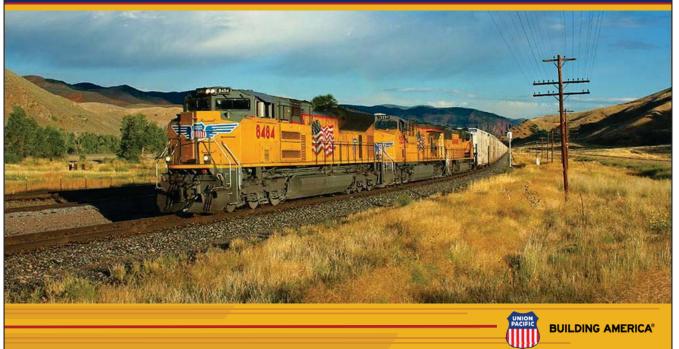
2014 Operating Outlook *Safety, Service, and Value*

- Restore Network
 Performance
- Drive Record Safety Results
- Leverage Growth Opportunities & Realize Productivity
- Capital Effectiveness
- Create Value with Excellent Service
- Increase Returns for Shareholders



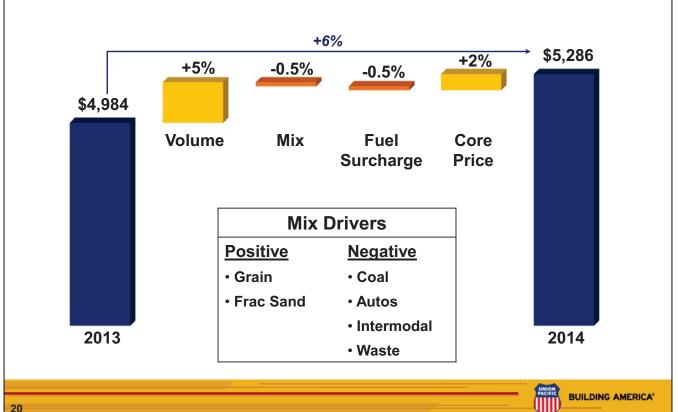
First Quarter 2014 Financial Review April 17, 2014

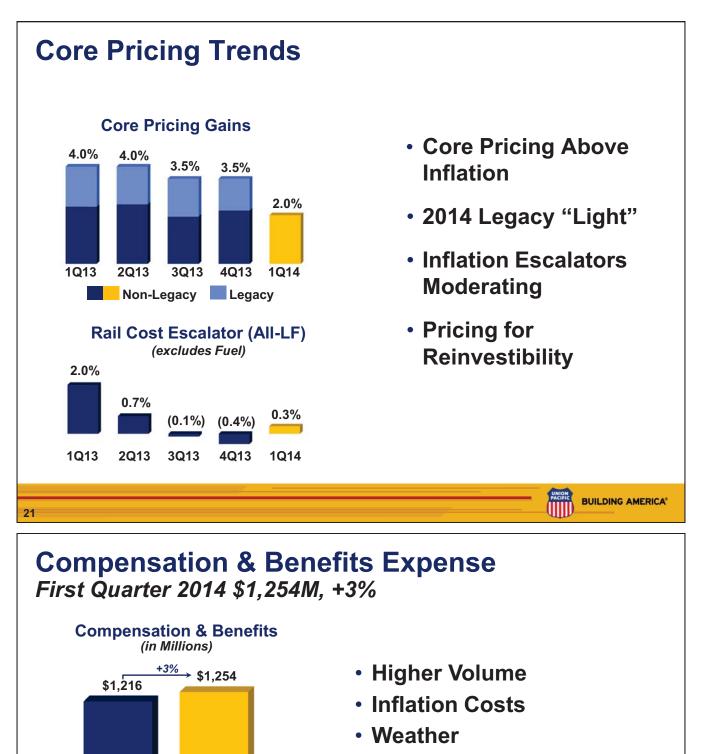
Rob Knight, CFO



First Quarter Income Statement In Millions (except EPS)				
	2014	2013	%	
Operating Revenues	\$5,638	\$5,290	7	
Operating Expenses	3,784	3,657	3	
Operating Income	1,854	1,633	14	
Other Income	38	40	(5)	
Interest Expense	(133)	(128)	4	
Income Taxes	(671)	(588)	14	
Net Income	\$1,088	\$957	14	
Weighted Average Diluted Shares	456.2	470.5	(3)	
Diluted EPS	\$2.38	\$2.03	17	
19 BUILDING AMERICA®				

Freight Revenue First Quarter (In Millions)





- Leveraging Volume Growth
- Overall Decrease in Workforce
 - Volume Related Increases
 Offset by Decrease in
 Capital Labor

2013

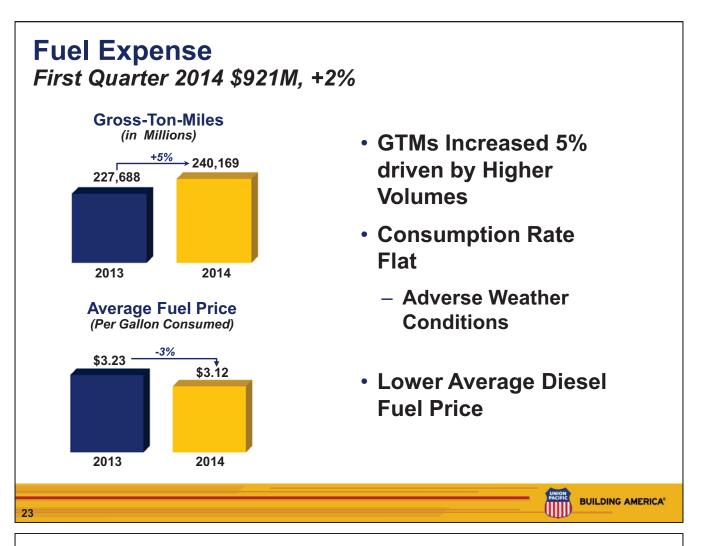
2013

Workforce Levels (Quarterly Average)

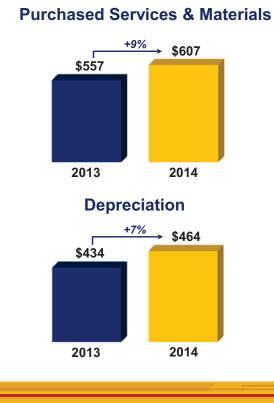
46,437 -1%

2014

46,166

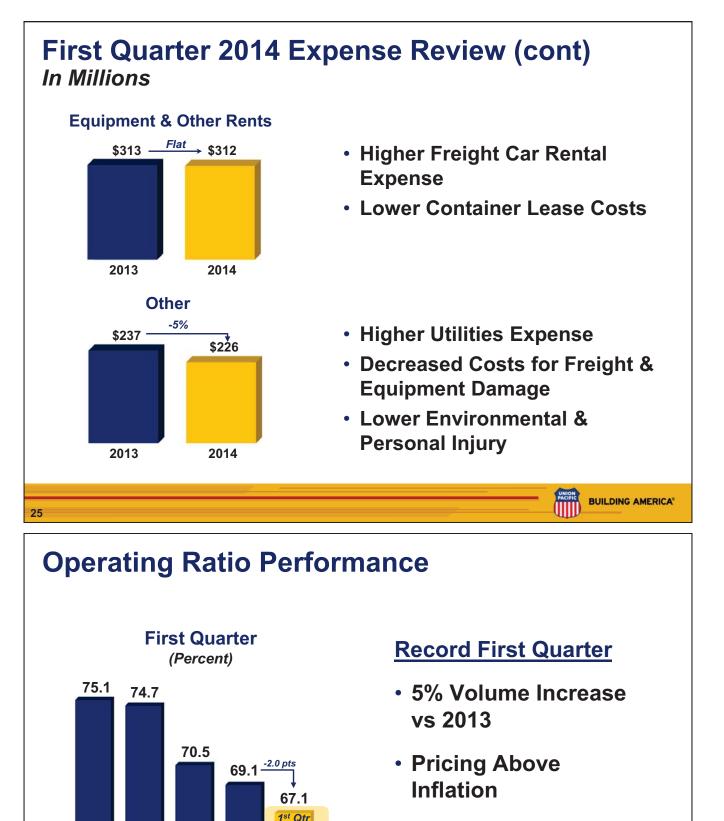


First Quarter 2014 Expense Review In Millions



- Subsidiary Contract **Expense**
- Increased Locomotive & **Freight Car Material Costs**
- Crew Transportation & Lodging
- Higher Depreciable Asset **Base from Recent Capital** Spending Levels





Leveraging Volume

Reiterate Full Year Sub-65 Operating Ratio Goal <u>before</u> 2017



2012 2013

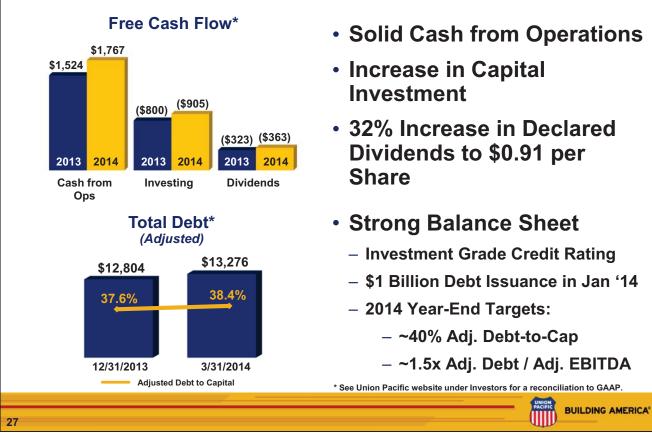
2010

26

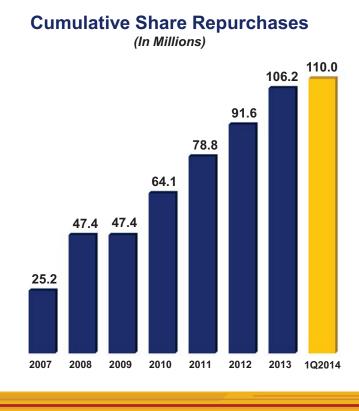
2011

Record

Strong Financial Position *Three Month Period Ending March 31 (\$ In Millions)*



Driving Strong Shareholder Value



- First Quarter Activity
 - Repurchases totaling \$683 million
 - 3.8 million shares @ avg price of \$178.85
- Since 2007, repurchases total 110 million shares @ avg price of \$91.13
- New 60 million share authorization effective Jan 1, 2014

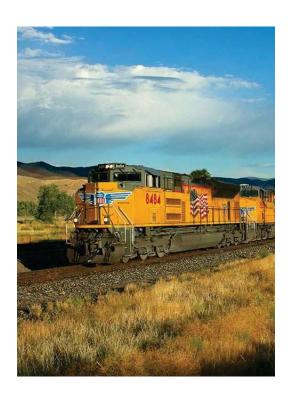


2014 Outlook

Full Year

29

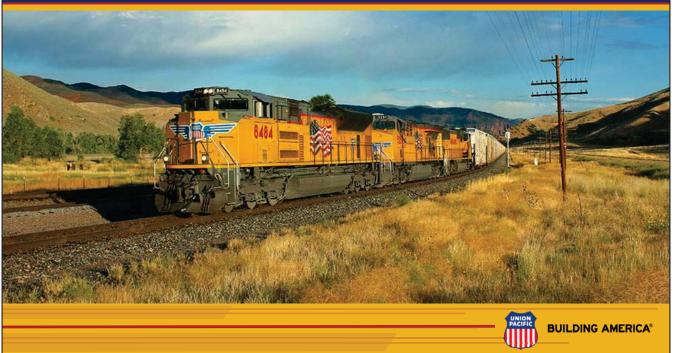
- Positive Volumes Assuming Continued Economic Growth
- Weather will be a Factor
- Continued Core Pricing Gains
- Network Efficiencies
- Record Financial Results



BUILDING AMERICA®

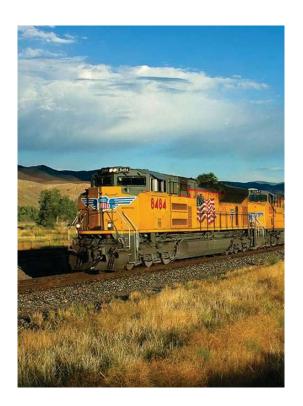
First Quarter 2014 Earnings Release April 17, 2014

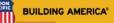
Jack Koraleski, CEO



Looking Ahead to the Future

- Recovery from Winter
- Growth Opportunities
- Customer Value **Proposition**
- Regulatory Uncertainty
- Economic Optimism
- Well Positioned for the **Future**





Cautionary Information

This press release and related materials contain statements about the Corporation's future that are not statements of historical fact, including specifically the statements regarding the Corporation's expectations with respect to economic conditions and improvement, business opportunities, and its ability to improve financial performance and shareholder returns. These statements are, or will be, forward-looking statements as defined by the Securities Act of 1933 and the Securities Exchange Act of 1934. Forward-looking statements also generally include, without limitation, information or statements regarding: projections, predictions, expectations, estimates or forecasts as to the Corporation's and its subsidiaries' business, financial, and operational results, and future economic performance; and management's beliefs, expectations, goals, and objectives and other similar expressions concerning matters that are not historical facts.

Forward-looking statements should not be read as a guarantee of future performance or results, and will not necessarily be accurate indications of the times that, or by which, such performance or results will be achieved. Forward-looking information, including expectations regarding operational and financial improvements and the Corporation's future performance or results are subject to risks and uncertainties that could cause actual performance or results to differ materially from those expressed in the statement. Important factors, including risk factors, could affect the Corporation's and its subsidiaries' future results and could cause those results or other outcomes to differ materially from those expressed or implied in the forward-looking statements. Information regarding risk factors and other cautionary information are available in the Corporation's Annual Report on Form 10-K for 2013, which was filed with the SEC on February 7, 2014. The Corporation updates information regarding risk factors if circumstances require such updates in its periodic reports on Form 10-Q and its subsequent Annual Reports on Form 10-K (or such other reports that may be filed with the SEC).

Forward-looking statements speak only as of, and are based only upon information available on, the date the statements were made. The Corporation assumes no obligation to update forward-looking information to reflect actual results, changes in assumptions or changes in other factors affecting forward-looking information. If the Corporation does update one or more forward-looking statements, no inference should be drawn that the Corporation will make additional updates with respect thereto or with respect to other forward-looking statements. References to our website are provided for convenience and, therefore, information on or available through the website is not, and should not be deemed to be, incorporated by reference herein.



First Quarter 2014 Earnings Release April 17, 2014

Question & Answer Session

