

# Account on the WEB (AOW)

## Disputing Invoices

New (335) Rebills (4) Pending (0) Authorized (2) Scheduled (0) Disputed (1) All (342)

Column Display Control

| <input type="checkbox"/>            | Invoice #                 | Inv Date   | Due Date   | Amount Due  | Cust Reference # | Equipment ID | Waybill # | Ship Date  | Aging | Commodity | Shipper No         |
|-------------------------------------|---------------------------|------------|------------|-------------|------------------|--------------|-----------|------------|-------|-----------|--------------------|
| <input checked="" type="checkbox"/> | <a href="#">237821380</a> | 07/14/2009 | 09/12/2009 | \$4,539.00  | 2000278          | CRLE 7474    | 187143    | 06/30/2009 | 2     | 2421170   | STIMSON LUMBER CO  |
| <input checked="" type="checkbox"/> | <a href="#">237822129</a> | 07/14/2009 | 09/12/2009 | \$6,979.00  | 80906/E08238-101 | EEC 660      | 217333    | 07/02/2009 | 2     | 2033615   | INGOMAR PACKING C  |
| <input checked="" type="checkbox"/> | <a href="#">237822130</a> | 07/14/2009 | 09/12/2009 | \$6,979.00  | 80905/E08238-100 | EEC 1057     | 217248    | 07/02/2009 | 2     | 2033615   | INGOMAR PACKING C  |
| <input checked="" type="checkbox"/> | <a href="#">237821416</a> | 07/14/2009 | 09/12/2009 | \$10,050.00 | 3580011521       | TTYX 76766   | 193368    | 06/30/2009 | 2     | 3511207   | SIEMENS ENERGY INC |
| <input checked="" type="checkbox"/> | <a href="#">237821420</a> | 07/14/2009 | 09/12/2009 | \$10,050.00 | 3580011521       | TTYX 77368   | 193375    | 06/30/2009 | 2     | 3511207   | SIEMENS ENERGY INC |
| <input type="checkbox"/>            | <a href="#">237821422</a> | 07/14/2009 | 09/12/2009 | \$10,050.00 | 3580011521       | TTYX 77399   | 193377    | 06/30/2009 | 2     | 3511207   | SIEMENS ENERGY INC |
| <input type="checkbox"/>            | <a href="#">237821424</a> | 07/14/2009 | 09/12/2009 | \$10,050.00 | 3580011521       | TTYX 79521   | 193382    | 06/30/2009 | 2     | 3511207   | SIEMENS ENERGY INC |
| <input type="checkbox"/>            | <a href="#">237821426</a> | 07/14/2009 | 09/12/2009 | \$10,050.00 | 3580011521       | TTYX 76275   | 193365    | 06/30/2009 | 2     | 3511207   | SIEMENS ENERGY INC |
| <input type="checkbox"/>            | <a href="#">237821428</a> | 07/14/2009 | 09/12/2009 | \$10,050.00 | 3580011521       | TTYX 77060   | 193371    | 06/30/2009 | 2     | 3511207   | SIEMENS ENERGY INC |
| <input type="checkbox"/>            | <a href="#">237821436</a> | 07/14/2009 | 09/12/2009 | \$10,050.00 | 3580011521       | TTYX 79556   | 193384    | 06/30/2009 | 2     | 3511207   | SIEMENS ENERGY INC |
| <input type="checkbox"/>            | <a href="#">237821435</a> | 07/14/2009 | 09/12/2009 | \$10,050.00 | 3580011521       | TTYX 79531   | 193383    | 06/30/2009 | 2     | 3511207   | SIEMENS ENERGY INC |
| <input type="checkbox"/>            | <a href="#">237821434</a> | 07/14/2009 | 09/12/2009 | \$10,050.00 | 3580011521       | TTYX 79513   | 193381    | 06/30/2009 | 2     | 3511207   | SIEMENS ENERGY INC |
| <input type="checkbox"/>            | <a href="#">237821433</a> | 07/14/2009 | 09/12/2009 | \$10,050.00 | 3580011521       | TTYX 77453   | 193379    | 06/30/2009 | 2     | 3511207   | SIEMENS ENERGY INC |
| <input type="checkbox"/>            | <a href="#">237821432</a> | 07/14/2009 | 09/12/2009 | \$10,050.00 | 3580011521       | TTYX 77423   | 193380    | 06/30/2009 | 2     | 3511207   | SIEMENS ENERGY INC |
| <input type="checkbox"/>            | <a href="#">237821431</a> | 07/14/2009 | 09/12/2009 | \$10,050.00 | 3580011521       | TTYX 77082   | 193373    | 06/30/2009 | 2     | 3511207   | SIEMENS ENERGY INC |
| <input type="checkbox"/>            | <a href="#">237821430</a> | 07/14/2009 | 09/12/2009 | \$10,050.00 | 3580011521       | TTYX 77397   | 193376    | 06/30/2009 | 2     | 3511207   | SIEMENS ENERGY INC |
| <input type="checkbox"/>            | <a href="#">237821429</a> | 07/14/2009 | 09/12/2009 | \$10,050.00 | 3580011521       | TTYX 77071   | 193372    | 06/30/2009 | 2     | 3511207   | SIEMENS ENERGY INC |
| <input type="checkbox"/>            | <a href="#">237821427</a> | 07/14/2009 | 09/12/2009 | \$10,050.00 | 3580011521       | TTYX 77007   | 193369    | 06/30/2009 | 2     | 3511207   | SIEMENS ENERGY INC |

Actions for selected invoices must be completed before leaving this page








1 2 3 4 →

Pend **Dispute** Authorize Remittance Detail Print Export Full Export XML Bill of Lading

- The system allows you to dispute invoices.
- Select the invoice(s) to dispute.
- Select the Dispute button at the bottom of the page.

# Account on the WEB (AOW)

## Disputing Invoices

| <input type="checkbox"/> | Invoice #   | Action  | Amount Due   | Corrected Amount | Reason for Correction | Comment |
|--------------------------|-------------|---|--------------|------------------|-----------------------|---------|
| <input type="checkbox"/> | 237821380 ? |  | \$4,539.00   | \$4,539.00       |                       |         |
| <input type="checkbox"/> | 237822129 ? |  | \$6,979.00   | \$6,979.00       |                       |         |
| <input type="checkbox"/> | 237822130 ? |  | \$6,979.00   | \$6,979.00       |                       |         |
| <input type="checkbox"/> | 23782141    |   | \$10,050.00  | \$10,050.00      |                       |         |
| <input type="checkbox"/> | 23782142    |   | \$10,050.00  | \$10,050.00      |                       |         |
| <input type="checkbox"/> | 23782142    |   | \$10,050.00  | \$10,050.00      |                       |         |
| <input type="checkbox"/> | 23782142    |   | \$10,050.00  | \$10,050.00      |                       |         |
| <input type="checkbox"/> | 23782142    |   | \$10,050.00  | \$10,050.00      |                       |         |
| <input type="checkbox"/> | 23782142    |   | \$10,050.00  | \$10,050.00      |                       |         |
| <input type="checkbox"/> | 237821428 ? |  | \$10,050.00  | \$10,050.00      |                       |         |
| <input type="checkbox"/> | 237821436 ? |  | \$10,050.00  | \$10,050.00      |                       |         |
| <input type="checkbox"/> | 237821435 ? |  | \$10,050.00  | \$10,050.00      |                       |         |
| <input type="checkbox"/> | 237821434 ? |  | \$10,050.00  | \$10,050.00      |                       |         |
| 12                       |             |   | \$108,947.00 | \$108,947.00     |                       |         |

Global Dispute (Optional) - Use when disputing multiple invoices

Corrected Amount  Reason for Correction

Comment

Apply

Dispute Reset Cancel

- You may select individual invoices and Edit (Input) reasons for the dispute.
- Global Dispute allows you to render a dispute reason and comment to a select group of invoices. This function may be used for several groups of invoices.
- By hovering on the question mark pertinent shipping information is shown for that invoice.

# Account on the WEB (AOW)

## Disputing Invoices

**Invoice Details**

|                       |                 |
|-----------------------|-----------------|
| Invoice #             | 237821422       |
| Amount Due            | \$10,050.00     |
| Corrected Amount      | 10000           |
| Reason for Correction | Incorrect Price |
| Comment               | UPLQ 123456     |

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Update Cancel

- When disputing individual invoices, select Edit for that invoice.
- Input the Correct Amount, Select a Reason Code and Input a comment.
- Select the Update button and your information will be displayed next to your invoice.
- In case of an input error, you may select Reset and input your information again.

# Account on the WEB (AOW)

## Disputing Invoices

| <input type="checkbox"/> | Invoice #   | Action | Amount Due   | Corrected Amount | Reason for Correction | Comment |
|--------------------------|-------------|--------|--------------|------------------|-----------------------|---------|
| <input type="checkbox"/> | 237821380 ? |        | \$4,539.00   | \$4,539.00       |                       |         |
| <input type="checkbox"/> | 237822129 ? |        | \$6,979.00   | \$6,979.00       |                       |         |
| <input type="checkbox"/> | 237822130 ? |        | \$6,979.00   | \$6,979.00       |                       |         |
| <input type="checkbox"/> | 237821416 ? |        | \$10,050.00  | \$10,050.00      |                       |         |
| <input type="checkbox"/> | 237821420 ? |        | \$10,050.00  | \$10,050.00      |                       |         |
| <input type="checkbox"/> | 237821422 ? |        | \$10,050.00  | \$10,050.00      |                       |         |
| <input type="checkbox"/> | 237821424 ? |        | \$10,050.00  | \$10,050.00      |                       |         |
| <input type="checkbox"/> | 237821426 ? |        | \$10,050.00  | \$10,050.00      |                       |         |
| <input type="checkbox"/> | 237821428 ? |        | \$10,050.00  | \$10,050.00      |                       |         |
| <input type="checkbox"/> | 237821436 ? |        | \$10,050.00  | \$10,050.00      |                       |         |
| <input type="checkbox"/> | 237821435 ? |        | \$10,050.00  | \$10,050.00      |                       |         |
| <input type="checkbox"/> | 237821434 ? |        | \$10,050.00  | \$10,050.00      |                       |         |
| 12                       |             |        | \$108,947.00 | \$108,947.00     |                       |         |

**Global Dispute (Optional) - Use when disputing multiple invoices**

Corrected Amount

Reason for Correction

Comment

- To input a Global Dispute, select the invoices.
- Input the Correct Amount, Select a Reason Code and input a Comment.
- Select Apply and the information will be displayed next to the invoices chosen.
- When all disputes have been entered, select the Dispute button at the bottom of the page.
- The Invoices disputed will now be moved to the Dispute Tab.