



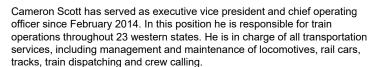
May 31, 2018

Operating Outlook

Cameron Scott
EVP & Chief Operating Officer

Cameron Scott Executive Vice President & C





In 2012, Scott was named vice president-Network Planning and Operations (NPO), responsible for directing the railroad's service design and evaluation, transportation planning, network and capital planning, network development and joint facilities activities. Prior to his appointment to NPO, he held the position of regional vice president–Western Region. Scott joined the railroad in 1990 as a management trainee in Operating, and subsequently held many positions including Superintendent of the Utah, North Platte and Kansas City Service Units.

Scott graduated from Arizona State University with a bachelor's degree in Business Management and has an MBA from the University of Texas. He also completed the Executive Management Program at Stanford University.





Safest Railroad in North America



Three Consecutive Years

E. H. Harriman Safety Gold Medal – A Tradition of Safety





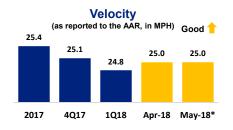


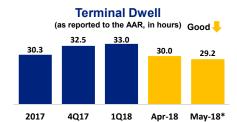
A promise to each other for a safe return home.

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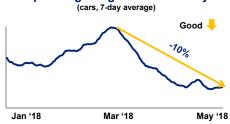
Current Network Performance

Improved, More Opportunity Ahead







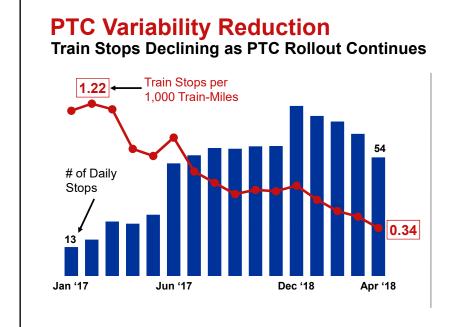


Key Takeaways

- Fluidity Returning
- Various Causes of Service Slowdown
- Implementing New Solutions

* Through May 25

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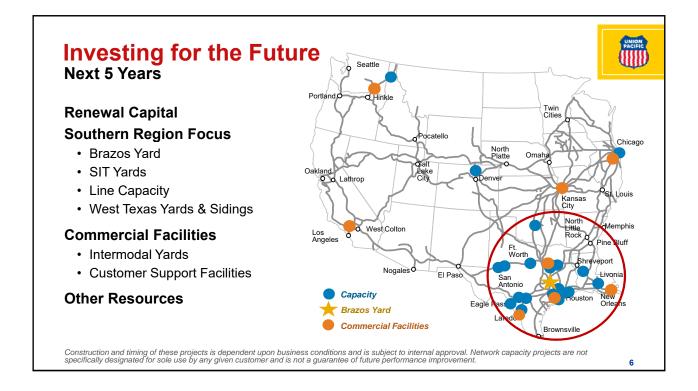




Core Activities

- Field Problem-Solving
- Training
- Software Upgrades
- Signal Upgrades

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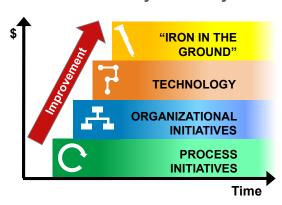


G55+0: Operating Productivity

Significant Opportunities Remain

- Sources of Productivity Gains
 - Crews Starts
 - Mechanical Facilities
 - Fuel
 - Engineering Maintenance
 - Capital Projects
- Future Opportunities Remain
 - Additional Operating Activities
 - Process Improvements
 - Innovation & Technology

Productivity Hierarchy



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