



November 8, 2017

## Stephens 2017 Fall Investment Conference

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CFO

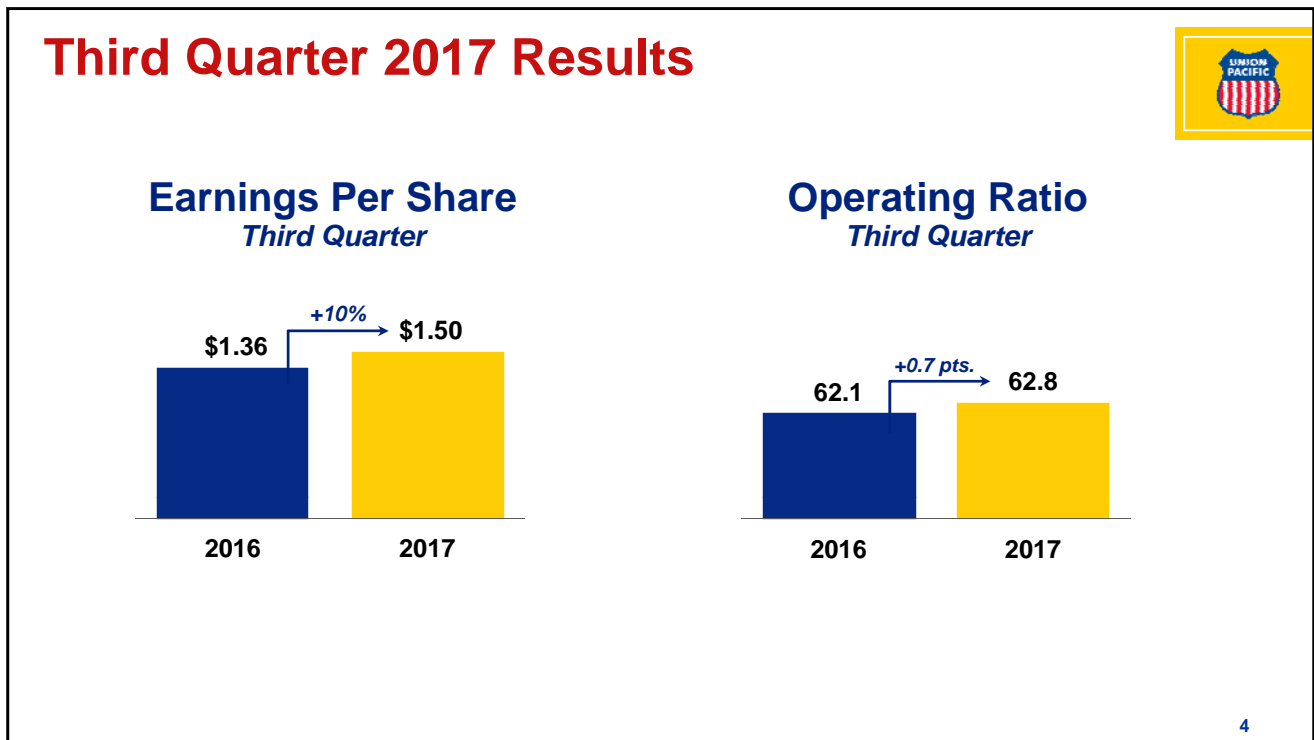
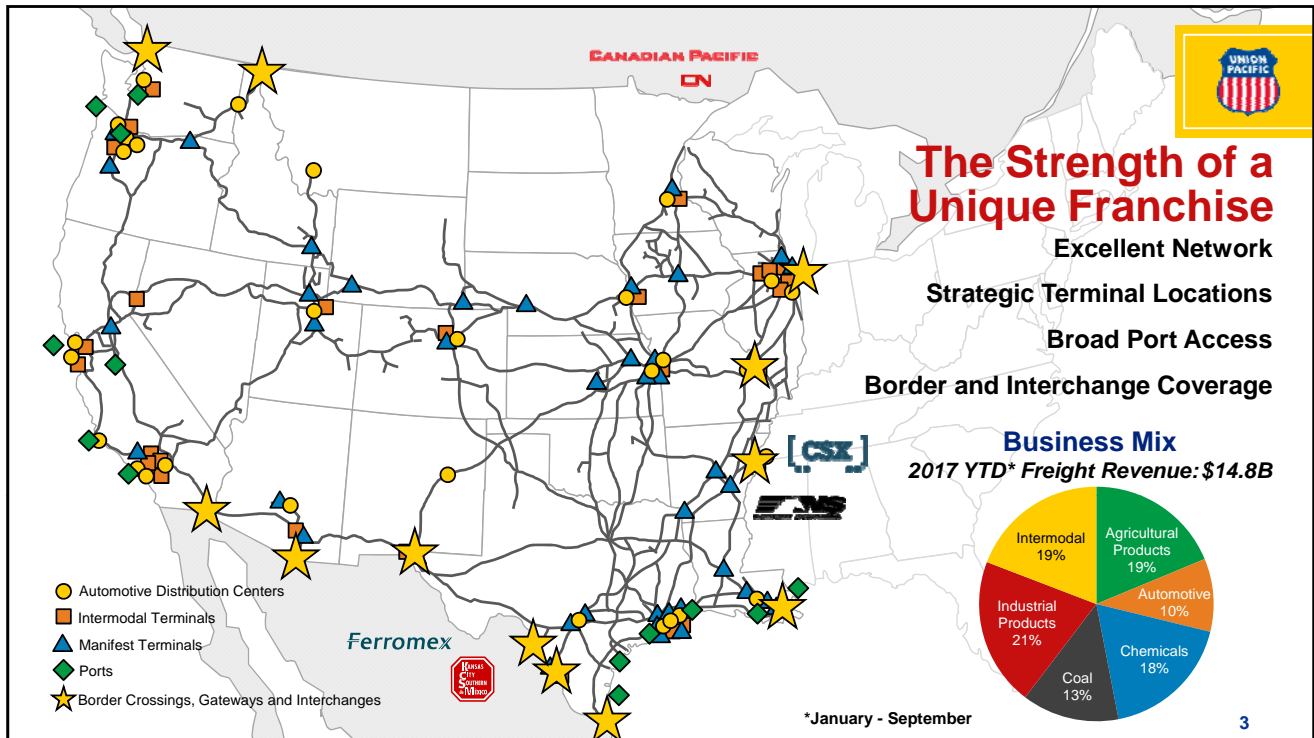
## Cautionary Information



This presentation and related materials contain statements about the Company's future that are not statements of historical fact, including specifically the statements regarding the Company's expectations with respect to economic conditions; its ability to generate financial returns, improve resource productivity and use innovation to enhance customer experience; implementing corporate strategies; and providing excellent service to its customers and returns to its shareholders. These statements are, or will be, forward-looking statements as defined by the Securities Act of 1933 and the Securities Exchange Act of 1934. Forward-looking statements also generally include, without limitation, information or statements regarding: projections, predictions, expectations, estimates or forecasts as to the Company's and its subsidiaries' business, financial, and operational results, and future economic performance; and management's beliefs, expectations, goals, and objectives and other similar expressions concerning matters that are not historical facts.

Forward-looking statements should not be read as a guarantee of future performance or results, and will not necessarily be accurate indications of the times that, or by which, such performance or results will be achieved. Forward-looking information, including expectations regarding operational and financial improvements and the Company's future performance or results are subject to risks and uncertainties that could cause actual performance or results to differ materially from those expressed in the statement. Important factors, including risk factors, could affect the Company's and its subsidiaries' future results and could cause those results or other outcomes to differ materially from those expressed or implied in the forward-looking statements. Information regarding risk factors and other cautionary information are available in the Company's Annual Report on Form 10-K for 2016, which was filed with the SEC on February 3, 2017. The Company updates information regarding risk factors if circumstances require such updates in its periodic reports on Form 10-Q and its subsequent Annual Reports on Form 10-K (or such other reports that may be filed with the SEC).

Forward-looking statements speak only as of, and are based only upon information available on, the date the statements were made. The Company assumes no obligation to update forward-looking information to reflect actual results, changes in assumptions or changes in other factors affecting forward-looking information. If the Company does update one or more forward-looking statements, no inference should be drawn that the Company will make additional updates with respect thereto or with respect to other forward-looking statements. References to our website are provided for convenience and, therefore, information on or available through the website is not, and should not be deemed to be, incorporated by reference herein.

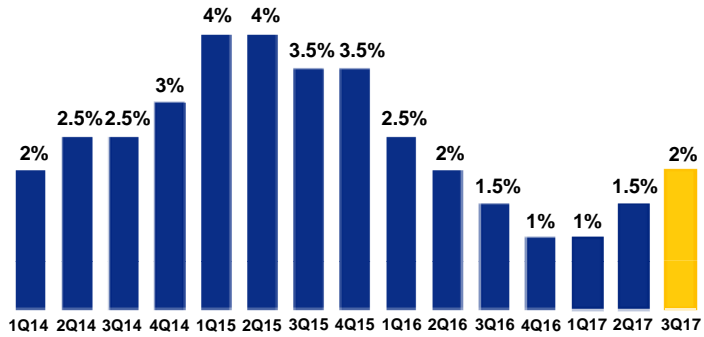


# Core Pricing Trends



- Positive Core Pricing
- Challenging Environment in Some Markets
- Pricing to a Strong Value Proposition
- Committed to Returns

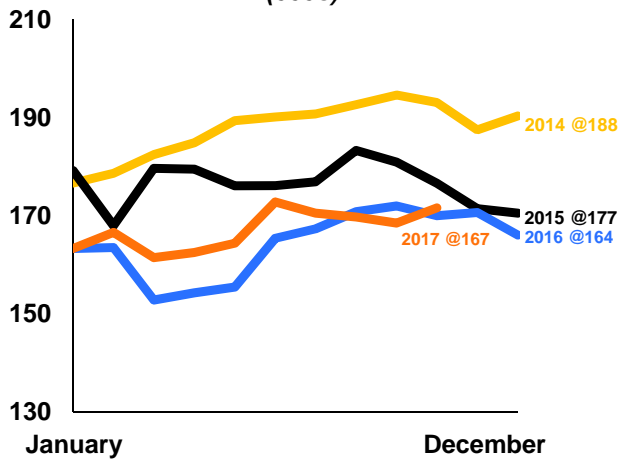
## Core Pricing Gains



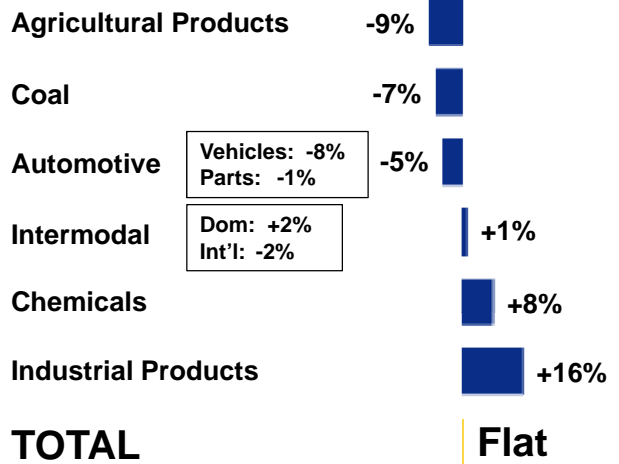
# 2017 Business Trends



## 7-Day Monthly Carloadings (000s)



## 2017 4QTD Volumes\* (vs 2016)



\*Through November 4, 2017

# Productivity

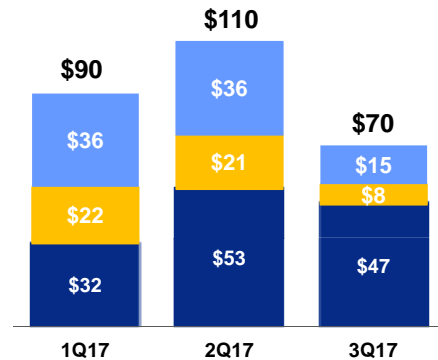


## Initiatives:

<b>Network and Train Ops</b>	<i>TE&amp;Y / Train length / Intermodal &amp; Premium Ops / Joint facility</i>
<b>Equipment (Loco and Car)</b>	<i>Active fleet / Car repair / Equip rental costs</i>
<b>Other Ops, Support, Sourcing and Safety</b>	<i>Engineering / Fuel conservation / Admin / Supply Chain / Sourcing / Safety performance</i>

## 2017 YTD Results

(\$ in millions)

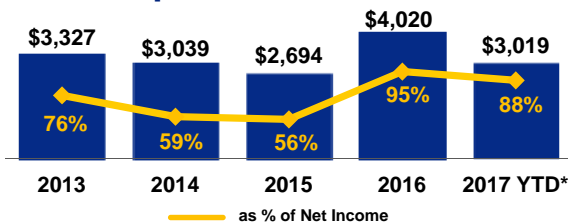


**2017 Full Year Productivity Target: \$350 - \$400 M**

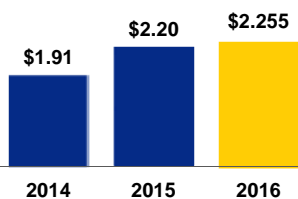
# Delivering Value to Shareholders



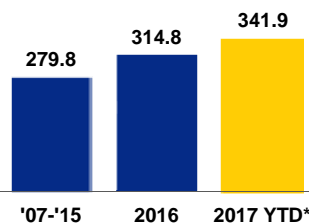
## Cash From Operations Less Capital Investments (\$ In Millions)



## Dividends (Per Share)



## Share Repurchases (Cumulative, In Millions)



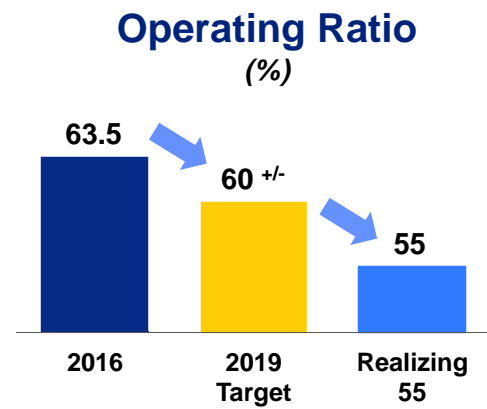
- Solid Cash From Ops
- 10% Dividend Increase in 4Q 2016
- Repurchased 27.1 Million Shares Totaling over \$2.9 Billion thru 2017 YTD\*
  - ~32% of Outstanding Shares Since 2007

\*As of September 30, 2017

## Closing Out 2017



- 4Q Volume Slightly Positive
- Full Year Volume Up Low Single Digits
- Continued Focus on “G55 + 0” Initiatives



*Improved OR in 2017*