UNION PACIFIC LOGISTICS AND PLANNING QUARTER 2

UNION PACIFIC

April 2024

SAP UPDATE

SAP TM

We are finishing up our design meetings with our implementation partner and have begun one of many testing phases.

SAP LBN

This is the system that our carriers will utilize for bidding and invoicing regarding Union Pacific Shipments. We will begin onboarding in early May, so please be on the lookout for those emails. We would appreciate your attention in getting onboarded in a timely manner. This will allow us time to get familiar with the application and hit the ground running when we are ready to go live.

Project 44 (P44)

This is the system that we will be utilizing for tracking and tracing. As a result, we will require all carriers to be synched up with P44 to move Union

Pacific Freight. P44 will start onboarding over the next couple of weeks. Please be on the lookout for those emails and help us in getting onboarded as quickly as possible.

We are very excited for the changes that are coming for our systems and processes, and we are still on track to implement in September of 2024.

HAPPY SPRING

UPDATING CARRIER CONTRACTS

As we work towards moving over to our SAP system in 2024, be aware that we will be sending out updated contracts to all our carriers. Please review the email from members of the team. If you have any questions, please send an email to supplycallcenter@up.com.

"The line between disorder and order lies in logistics."
– Sun Tzu

SERVICE FEEDBACK

We recently received some feedback from our Engineering partners on carrier performance. Please review the list below and ensure you are following these requirements.

- <u>PPE</u> please ensure driver has PPE in truck for all shipments. This requires **hard hat, safety vest and steel toed boots** for all locations.
- <u>Call Ahead</u> driver is required to call ahead to destination for ALL shipments to notify customer on delivery time. Failure to do so will result in rejection of all accessorials.
- <u>Correct Equipment</u> please ensure the equipment requested is the same equipment requested. If you think you can move the material with another piece of equipment, please call the origin and destination for approval. We are getting more and more reports of the wrong truck types being sent in.
- <u>Load ID</u> please ensure your driver has the proper paperwork and can provide the shipper with our load/LMS id. This is a requirement to move our freight.

We are working with our customers to get more feedback on these issues. Any feedback on these requirements not being followed will result in a **CIP infraction**. We strive to provide our customers with great service, and we need your help to be able to provide that service to them.

UPDATES TO OUR RESOURCES

Please review our 'Routing Instructions' page on our online portal. We have updated our Accessorial Tariffs and Carrier Improvement Plan. There are also additional resources that have been added for your convenience. On the second page of this Newsletter are the links to frequently used resources.



ADDITIONAL RESOURCES

DIVERSE CLASSIFICATION

Truckload Accessorial - Online Tariff

LTL (Less-Than-Truckload) Accessorial – Online Tariff

please reach out to a member of the logistics team.

If you are a diverse carrier, please log in to SourceHub and check the designation for a 'Diverse Carrier'. If you have any questions regarding this,

Carrier Improvement Plan (CIP)

Best Transportation Partner Award

Carrier Information Packet

UP Warehouse Locations

Contact Us

Union Pacific Railroad 1.877.744.8777 supplycallcenter@up.com