

# UNION PACIFIC LOGISTICS AND PLANNING QUARTER 4



October 2024

**Hello Fall!**

## EXCITING PROGRESS ON OUR SAP TM SYSTEM

We are thrilled to share that our SAP Transportation Management (TM) system implementation is making significant progress. Our team has been diligently working through some of the more intricate parts of our business, and we are seeing positive advancements.



### Carrier Onboarding for User Testing

As we prepare for user testing, our focus is on onboarding all our carriers to ensure we have real instances for testing. This is a crucial step, and we appreciate your cooperation and support in making this happen smoothly.

### Key Systems for Carrier Registration

Please note that carriers need to register on the following three separate systems to facilitate the movement of freight with Union Pacific Railroad:

1. **SAP Ariba:** For carrier management
2. **SAP Logistics Business Network (LBN):** For bidding, tendering and invoicing
3. **Project44:** For tracking

### Call to Action

To ensure a seamless process, we kindly ask for your timely communication regarding any requests and to report promptly if something is not working correctly. Your feedback is invaluable in helping us address issues swiftly and effectively.

### Looking Ahead

We are excited about the potential this new technology holds in enhancing our service delivery to our customers. Thank you for your continued dedication and support as we move forward with this implementation.

## BEST TRANSPORTATION PARTNER AWARD

We are ecstatic to announce the upcoming **Best Transportation Partner Award (BTPA) 2024!** As we mark the third anniversary of this prestigious accolade, we reflect on the exceptional carriers who have previously earned this honor. Over the past two years, two outstanding carriers have set the benchmark for excellence in our industry, and we are eager to continue this tradition of recognizing the best of the best.

## Celebrating Excellence in Transportation

The BTPA is not just an award; it is a beacon of excellence, a testament to the dedication, innovation, and superior service that our industry thrives on. This award highlights those who have gone above and beyond in ensuring efficiency, reliability, and exceptional service in transportation.

### Get Informed

For more information about the Best Transportation Partner Award, please reach out to us at [supplycallcenter@up.com](mailto:supplycallcenter@up.com). We are here to provide you with all the details you need and answer any questions regarding this esteemed award.

Let's celebrate the champions of transportation with the Best Transportation Partner Award 2024!

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*“Truck driving is a lifestyle, not a job.” – Les Auger*

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## ALTERNATIVE EQUIPMENT

Over the course of the past several months, the Logistics team has received increased communication from our internal customers about damage and safety concerns with alternate equipment being sent in by our carriers. Please review our new guidelines:

### Immediate CIP Issuance

Effective immediately, CIPs will be issued for the use of equipment that differs from what was requested on the load tender.

### Automatic Suspensions

If damage occurs to materials or equipment due to the use of unauthorized equipment (e.g. if a gang requests a Landoll trailer but an RGN is sent in instead), a 1-week suspension will be implemented immediately.

## SERVICE FEEDBACK

- PPE – please ensure driver has PPE in truck for all shipments. This requires **hard hat, safety vest and steel toed boots** for all locations.
- Call Ahead – driver is required to call ahead to destination for ALL shipments to notify customer on delivery time. Failure to do so will result in rejection of all accessorials.
- Load ID – please ensure your driver has the proper paperwork and can provide the shipper with our load/LMS ID. This is a requirement to move our freight.
- Conestoga's – Please do not send Conestoga's for loading our material. Many of our facilities already reject these trailers.

We are working with our customers to get more feedback on these issues. Any feedback on these requirements not being followed will result in a CIP infraction. We strive to provide our customers with great service, and we need your help to be able to provide that service to them.

## HOURS OF OPERATION AND APPOINTMENT REQUIREMENTS

Please be cognizant of loading and unloading hours, along with which locations require appointments.

## DIVERSE CLASSIFICATION

If you are a diverse carrier, please log in to SourceHub and check the designation for a 'Diverse Carrier'. If you have any questions regarding this, please reach out to a member of the logistics team.

## CONTACT US

### Union Pacific Railroad

1.877.744.8777

[supplycallcenter@up.com](mailto:supplycallcenter@up.com)

## ADDITIONAL RESOURCES

[Truckload Accessorial – Online Tariff](#)

[LTL \(Less-Than-Truckload\) Accessorial – Online Tariff](#)

[Carrier Improvement Plan \(CIP\)](#)

[Best Transportation Partner Award](#)

[Carrier Information Packet](#)

[UP Warehouse Locations](#)